



GARBAGE & STICKER FAQ

- **Waste Management Customer Service M-F 7am-5pm: 1-800-964-8988**
 - **Garbage Collection Day: FRIDAY**
 - **Holidays-** If the following national holidays fall on a weekday, trash pick is on **Saturday**: New Year's Day, Memorial Day, 4th of July, Labor Day, Thanksgiving Day & Christmas Day
 - **Provided Bins:** 1- 64 Gallon Garbage cart and 1-64 Gallon Recycle cart.
 - **Excess Garbage:** Refuse in excess of the cart (lid should close) may be collected in bags/containers with handles not exceeding 32 gallons and less than 50#. Additional bags/containers require a sticker to be serviced.
Stickers are available at Village Hall, Solutions Bank and Pacemaker/Countryside Markets-Durand for **\$2.00 each Cash only at Pacemaker and Solutions Bank**
 - **Bulk Pick-up:** WM will pick up bulk times Pick-up is at the curb. Must be prepaid and prescheduled by calling the customer service number above, on the WM website or mobile app. The charge is **\$40.00**
 - **White Goods Pick-up:** WM will collect white goods (i.e. appliances such as washers, dryer, etc) Pick-up at the curb. Must be prepaid and prescheduled by calling the customer service number above, on the WM website or mobile app. The charge is **\$50.00**
 - **Annual Spring Bulk Collection:** A.K.A. Dash for Trash is held the 1st Saturday in May and is included in the cost of the residents Village utility bill. No limit.
 - **Website:** WM.com
 - **Mobile App:** Can be downloaded from where ever apps are available. The icon is the logo above.
- STICKERS ARE FOR GARBAGE ONLY. NO BULK ITEM WILL BE PICKED UP BY USING A STICKER.**